GB

GÖRLIG

Design and Quality
IKEA of Sweden

ENGLISH

Please refer to the last page of this manual for the full list of IKEA appointed After Sales Service Provider and relative national phone numbers.

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Subject to change without notice.

⚠ Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damage. Always keep the instructions with the appliance for future reference.

Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.

- Keep children and pets away from the appliance when it operates or when it cools down. Accessible parts may become hot during use.
- If the appliance has a child safety device, it should be activated.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

General Safety

- Only a qualified person must install this appliance and replace the cable.
- WARNING: The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements.
- Always use oven gloves to remove or put in accessories or ovenware.
- Before any maintenance, cut the power supply.
- WARNING: Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
- Do not use the appliance before installing it in the built-in structure.
- Do not use a steam cleaner to clean the appliance.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass door since they can scratch the surface, which may result in shattering of the glass.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.

Safety instructions

Installation

⚠ **Warning!** Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Follow the installation instructions supplied with the appliance.

- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not pull the appliance by the handle.
- Install the appliance in a safe and suitable place that meets installation requirements.
- Keep the minimum distance from other appliances and units.
- Before mounting the appliance, check if the oven door opens without restraint.

Cabinet minimum height (Cabinet under the worktop minimum height)	580 (600) mm
Cabinet width	560 mm
Cabinet depth	550 (550) mm
Height of the front of the appliance	589 mm
Height of the back of the appliance	570 mm
Width of the front of the appliance	594 mm
Width of the back of the appliance	558 mm
Depth of the appliance	561 mm
Built in depth of the appliance	540 mm
Depth with open door	1007 mm
Ventilation opening minimum size. Opening placed on the bottom rear side	560x20 mm
Mains supply cable length. Cable is placed in the right corner of the back side	1100 mm
Mounting screws	2x25 mm

Electrical connection

⚠ **Warning!** Risk of fire and electric shock.

- All electrical connections should be made by a qualified electrician.
- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Do not let mains cables touch or come near the appliance door or the niche below the appliance, especially when it operates or the door is hot.
- The shock protection of live and insulated parts must be fastened in such a way that it cannot be removed without tools.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- If the mains socket is loose, do not connect the mains plug.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type

fuses removed from the holder), earth leakage trips and contactors.
- The electrical installation must have an isolation device which lets you disconnect the appliance from the mains at all poles. The isolation device must have a contact opening width of minimum 3 mm.

Use

⚠ **Warning!** Risk of injury, burns and electric shock or explosion.

- This appliance is for household use only.
- Do not change the specification of this appliance.
- Make sure that the ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Deactivate the appliance after each use.
- Be careful when you open the appliance door while the appliance is in operation. Hot air can release.
- Do not operate the appliance with wet hands or when it has contact with water.
- Do not apply pressure on the open door.
- Do not use the appliance as a work surface or as a storage surface.
- Open the appliance door carefully. The use of ingredients with alcohol can cause a mixture of alcohol and air.
- Do not let sparks or open flames to come in contact with the appliance when you open the door.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.

⚠ **Warning!** Risk of damage to the appliance.

- To prevent damage or discoloration to the enamel:
  – do not put ovenware or other objects in the appliance directly on the bottom.
  – do not put aluminium foil directly on the bottom of cavity of the appliance.
  – do not put water directly into the hot appliance.
  – do not keep moist dishes and food in the appliance after you finish the cooking.
  – be careful when you remove or install the accessories.
- Discoloration of the enamel or stainless steel has no effect on the performance of the appliance.
- Use a deep pan for moist cakes. Fruit juices cause stains that can be permanent.
- This appliance is for cooking purposes only. It must not be used for other purposes, for example room heating.
- Always cook with the oven door closed.
- If the appliance is installed behind a furniture panel (e.g. a door) make sure the door is never closed when the appliance is in operation. Heat and moisture can build up behind a closed furniture panel and cause subsequent damage to the appliance, the housing unit or the floor. Do not close the furniture panel until the appliance has cooled down completely after use.

Care and Cleaning

⚠ **Warning!** Risk of injury, fire, or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- Make sure the appliance is cold. There is a risk that the glass panels can break.
- Replace immediately the door glass panels when they are damaged. Contact the Authorised Service Centre.
- Be careful when you remove the door from the appliance. The door is heavy!
- Clean regularly the appliance to prevent the deterioration of the surface material.
- Fat and food remaining in the appliance can cause fire.
- If you use an oven spray, obey the safety instructions on the packaging.

- Do not remove the knobs from the appliance.

Internal lighting

⚠ **Warning!** Risk of electric shock.

- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.
- Use only lamps with the same specifications.

Service

- To repair the appliance contact the Authorised Service Centre.
- Use original spare parts only.

Disposal

⚠ **Warning!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door to prevent children and pets to get closed in the appliance.
- **Packaging material**:
  The packaging material is recyclable. Plastic parts are marked with international abbreviations such as PE, PS, etc. Dispose of the packaging material in the containers provided for this purpose at your local waste management facility.

Installation

⚠ **Warning!** Refer to Safety chapters.

Assembly

ⓘ Refer to the Assembly Instructions for the installation.

Electrical installation

⚠ **Warning!** Only a qualified person must do the electrical installation.

ⓘ The manufacturer is not responsible if you do not follow the safety precautions from the Safety chapters.

This oven is only supplied with a main cable.

Cable

Cable types applicable for installation or replacement:

H07 RN-F, H05 RN-F, H05 RRF, H05 VV-F, H05 V2V2-F (T90), H05 BB-F

For the section of the cable refer to the total power on the rating plate. You can also refer to the table:

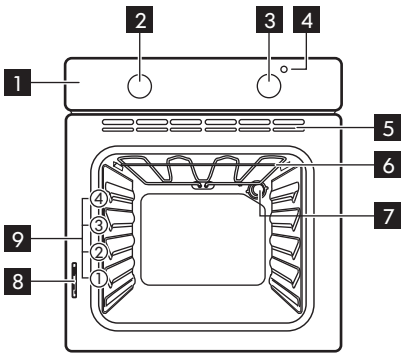
Total power (W)	Section of the cable (mm^2)
maximum 1380	3 x 0.75
maximum 2300	3 x 1

Total power (W)	Section of the cable (mm^2)
maximum 3680	3 x 1.5

The earth cord (green / yellow cable) must be 2 cm longer than phase and neutral cables (blue and brown cables).

Product description

General overview



1 Control panel
2 Knob for the heating functions
3 Control knob
4 Temperature indicator
5 Air vents for the cooling fan
6 Grill
7 Lamp
8 Rating plate
9 Shelf positions

Accessories

- **Wire shelf** x 1
  For cookware, cake tins, roasts.
- **Baking tray** x 1
  For cakes and biscuits.

Before first use

⚠ **Warning!** Refer to Safety chapters.

Initial Cleaning

Remove all accessories from the oven.

ⓘ Refer to "Care and cleaning" chapter.

Clean the oven and the accessories before first use.
Put the accessories back to their initial position.

Preheating

1. Set the function and the maximum temperature.
2. Let the oven operate for 1 hour.
3. Set the function and set the maximum temperature.
4. Let the oven operate for 15 minutes.
5. Turn off the oven and let it cool down.

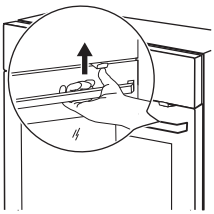
Accessories can become hotter than usual.
The oven can emit an odour and smoke.
Make sure that the airflow in the room is sufficient.

Using the Mechanical child lock

The oven has the child lock installed. It is on the right side of the oven, below the control panel.

To open the oven door with the child lock:

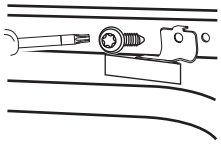
1. Pull and hold the child lock handle up as shown in the picture.



2. Open the door.

Close the oven door without pulling the child lock.

To remove the child lock, open the oven door and remove the child lock with the torx key. The torx key is in the oven fitting bag.



Screw back the screw into the hole after removing the child lock.

⚠ **Warning!** Be careful not to scratch the control panel.

Daily use

⚠ **Warning!** Refer to Safety chapters.

Setting a heating function

1. Turn the knob for the heating functions to select a heating function.
2. Turn the control knob to select the temperature.

The lamp turns on when the oven operates.

3. To turn off the oven, turn the knobs to the off position.

Heating functions

Heating function	Application
0 Off position	The oven is off.
Bottom Heat	To bake cakes with crispy bottom and to preserve food.
Fast Grilling	To grill flat food in large quantities and to toast bread.
Conventional (Top and Bottom Heat)	To bake and roast food on one shelf position.

Heating function	Application
ECO Cooking	This function is designed to save energy during cooking. For the cooking instructions refer to "Hints and tips" chapter, ECO Cooking. The oven door should be closed during cooking so that the function is not interrupted and to ensure that the oven operates with the highest energy efficiency possible. When you use this function, the temperature in the cavity may differ from the set temperature. The heating power may be reduced. For general energy saving recommendations refer to "Energy Efficiency" chapter, Energy Saving.This function was used to comply with the energy efficiency class according to EN 60350-1. When you use this function the lamp automatically turns off.

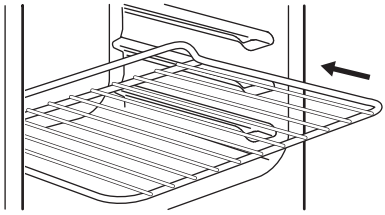
Using the accessories

⚠ **Warning!** Refer to Safety chapters.

Inserting the accessories

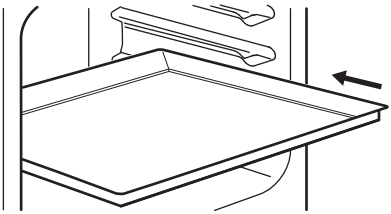
Wire shelf:

Push the shelf between the guide bars of the shelf support .



Baking tray:

Push the baking tray between the guide bars of the shelf support.



Additional functions

Cooling fan

When the oven operates, the cooling fan turns on automatically to keep the surfaces of the oven cool. If you turn off the oven, the cooling fan stops.

Safety thermostat

Incorrect operation of the oven or defective components can cause dangerous overheating. To prevent this, the oven has a safety thermostat which interrupts the power supply. The oven turns on again automatically when the temperature drops.

Hints and tips

Cooking recommendations

Whenever preheating, remove the wire shelves and trays from the cavity to have the fastest performance.

The oven has four shelf positions. Count the shelf positions from the bottom of the cavity.

Moisture can condense in the oven or on the door glass panels during cooking. Always stand back from the oven when you open the oven door.

When the oven cools down, clean the cavity with a soft cloth.

Baking cakes
Do not open the oven door before 3/4 of the set cooking time is up.

Cooking meat and fish
Leave the meat for approximately 15 minutes before carving so that the juice does not seep out.

To prevent too much smoke in the oven during roasting, add some water into the deep pan. To prevent the smoke condensation, add water each time after it dries up.

Cooking times

Cooking times depend on the type of food, its consistency, and volume.

Initially, monitor the performance when you cook. Find the best settings (heat setting, cooking time, etc.) for your cookware, recipes and quantities when you use this appliance.

Cooking table

Quantity (kg)	Food	Function	Shelf position	Temperature (°C)	Time (min)
1	Lamb		2	180	110 - 130
1	Veal / Beef		2	190	70 - 100
1.2	Chicken / Rabbit		2	190	70 - 80
1.5	Duck		1	160	120 - 150
3	Goose		1	160	150 - 200
4	Turkey		1	180	210 - 240
1	Fish		2	190	30 - 40
1	Stuffed pepperoni tomatoes / Roasted potatoes		2	190	50 - 70
-	Instant cakes		2	160	45 - 55
1	Pies		2	170	80 - 100
-	Biscuits		3	140	25 - 35
2	Lasagne		2	180	45 - 60
1	White bread		2	190, preheat for 10 minutes	50 - 60
1	Pizza		1	190, preheat for 10 minutes	25 - 35

ECO Cooking

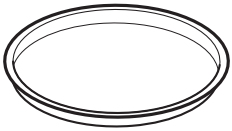
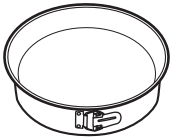
ⓘ For best results follow suggestions listed in the table below.

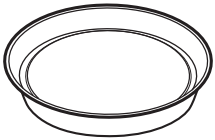
Food	Accessories	Temperature (°C)	Shelf position	Time (min)
Sweet rolls, 12 pieces	baking tray or dripping pan	180	2	35 - 40
Rolls, 9 pieces	baking tray or dripping pan	180	2	35 - 40
Pizza, frozen, 0.35 kg	wire shelf	220	2	35 - 40
Swiss roll	baking tray or dripping pan	170	2	30 - 40
Brownie	baking tray or dripping pan	180	2	30 - 40
Soufflè, 6 pieces	ceramic ramekins on wire shelf	200	3	30 - 40
Sponge flan base	flan base tin on wire shelf	170	2	20 - 30
Victoria Sandwich	baking dish on wire shelf	170	2	35 - 45
Poached fish, 0.3 kg	baking tray or dripping pan	180	3	35 - 45
Whole fish, 0.2 kg	baking tray or dripping pan	180	3	35 - 45
Fish fillet, 0.3 kg	pizza pan on wire shelf	180	3	35 - 45
Pouched meat, 0.25 kg	baking tray or dripping pan	200	3	40 - 50
Shashlik, 0.5 kg	baking tray or dripping pan	200	3	25 - 35
Cookies, 16 pieces	baking tray or dripping pan	180	2	20 - 30
Macaroons, 20 pieces	baking tray or dripping pan	180	2	40 - 45
Muffins, 12 pieces	baking tray or dripping pan	170	2	30 - 40

Food	Accessories	Temperature (°C)	Shelf position	Time (min)
Savory pastry, 16 pieces	baking tray or dripping pan	170	2	35 - 45
Short crust biscuits, 20 pieces	baking tray or dripping pan	150	2	40 - 50
Tartlets, 8 pieces	baking tray or dripping pan	170	2	20 - 30
Poached vegetables, 0.4 kg	baking tray or dripping pan	180	3	35 - 40
Vegetarian omelette	pizza pan on wire shelf	200	3	30 - 45
Vegetables, mediterrean 0.7 kg	baking tray or dripping pan	180	4	35 - 40

ECO Cooking - recommended accessories

Use the dark and non-reflective tins and containers. They have better heat absorption than the light colour and reflective dishes.

Accessories	Size	Picture
Pizza pan, dark, non-reflective	28 cm diameter	
Baking dish, dark, non-reflective	26 cm diameter	
Ramekins, ceramic	8 cm diameter, 5 cm height	

Accessories	Size	Picture
Flan base tin, dark, non-reflective	28 cm diameter	

Information for test institutes

Tests according to IEC 60350-1.

Food	Function	Accesso-ries	Shelf posi-tion	Temper-ature (°C)	Time (min)	Comments
Small cake	Convention-al (Top and Bottom Heat)	Baking tray	3	170	20 - 30	Put 20 small cakes per one baking tray.
Apple pie	Convention-al (Top and Bottom Heat)	Wire shelf	1	170	80 - 120	Use 2 tins (20 cm diameter), diago-nally shifted.
Sponge cake	Convention-al (Top and Bottom Heat)	Wire shelf	2	170	35 - 45	Use a cake mould (26 cm diameter).
Short bread	Convention-al (Top and Bottom Heat)	Baking tray	3	150	20 - 35	Preheat the oven for 10 minutes.
Toast 4 - 6 pieces	Grilling	Wire shelf	3	max.	2 - 4 minutes first side; 2 - 3 minutes sec-ond side	Preheat the oven for 3 minutes.

Food	Function	Accesso-ries	Shelf posi-tion	Temper-ature (°C)	Time (min)	Comments
Beef bur-ger 6 pieces, 0.6 kg	Grilling	Wire shelf and dripping pan	3	max.	20 - 30	Put the wire shelf on the third level and the dripping pan on the sec-ond level of the oven. Turn the food halfway through the cook-ing time. Preheat the oven for 3 minutes.

Care and cleaning

⚠ **Warning!** Refer to Safety chapters.

Notes on cleaning

Cleaning Agents	Clean the front of the oven with a soft cloth with warm water and a mild cleaning agent.
	To clean metal surfaces, use a dedicated cleaning agent.
	Clean stubborn stains with a special oven cleaner.

Everyday Use	Clean the oven cavity after each use. Fat accumulation or other food re-mains may cause fire.
	Moisture can condense in the oven or on the door glass panels. To de-crease the condensation, operate the oven for 10 minutes before cooking. Dry the cavity with a soft cloth after each use.

Accessories	Clean all accessories after each use and let them dry. Use a soft cloth with warm water and a cleaning agent. Do not clean the accessories in a dish-washer.
	Do not clean the non-stick accessories using aggressive agents, sharp-edged objects or in a dishwasher

Stainless steel or aluminium ovens

Clean the oven door with a damp cloth or sponge only. Dry it with a soft cloth.

Do not use steel wool, acids or abrasive materials as they can damage the oven surface. Clean the oven control panel with the same precautions.

Cleaning the door gasket

Regularly do a check of the door gasket. The door gasket is around the frame of the oven cavity. Do not use the oven if the door gasket is damaged. Contact an Authorised Service Centre.

To clean the door gasket, refer to the general information about cleaning.

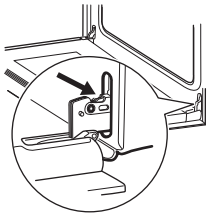
Cleaning the oven door

The oven door has two glass panels. You can remove the oven door and the internal glass panel to clean it.

ⓘ The oven door can close if you try to remove the internal glass panel before you remove the oven door.

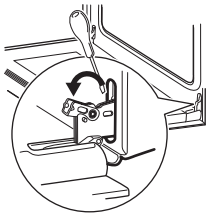
⚠ **Caution!** Do not use the appliance without the internal glass panel.

1



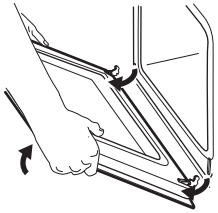
Open the door fully and hold the two door hinges.

2



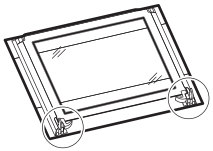
Lift and turn the levers on the two hinges with a screwdriver.

3



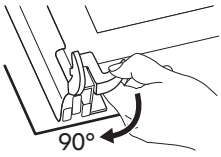
Close the oven door halfway to the first opening position. Then pull forward and remove the door from its seat.

4



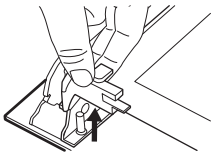
Put the door on a soft cloth on a stable surface.

5



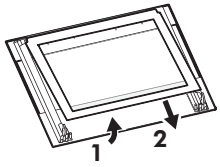
Release the locking system to remove the internal glass panel. Turn the two fasteners by 90°.

6



Remove the fasteners from their seats.

7

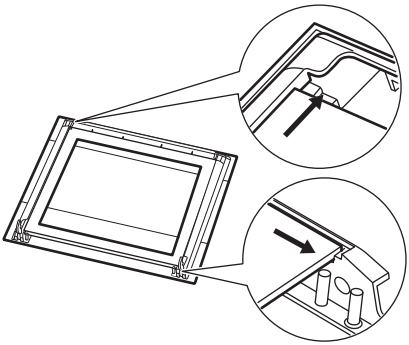


First lift carefully and then remove the glass panel.
Pull the door trim to the front to remove it

Clean the glass panel with water and soap. Dry the glass panel carefully.

When the cleaning is completed, install the glass panel and the oven door. Do the above steps in the opposite sequence.

Make sure that you install the internal glass panel in the seats correctly and in the correct sequence. The inner glass panel has a symbol printed in the corner on one side. The symbol must face the outside of the door and the external glass panel.



Replacing the lamp

Put a cloth on the bottom of the interior of the oven. It prevents damage to the lamp glass cover and the cavity.

⚠ **Warning!** Danger of electrocution! Disconnect the fuse before you replace the lamp. The lamp and the lamp glass cover can be hot.

1. Turn off the oven.
2. Remove the fuses from the fuse box or turn off the circuit breaker.
3. Turn the lamp glass cover counterclockwise to remove it.
4. Clean the glass cover.
5. Replace the oven light bulb with a 25 W, 230 V (50 Hz), 300 °C heat resistant oven light bulb (connection type: E14).
6. Install the glass cover.

Troubleshooting

⚠ **Warning!** Refer to Safety chapters.

What to do if...

Problem	Possible cause	Remedy
The oven does not heat up.	The oven is deactivated.	Activate the oven.
The oven does not heat up.	The fuse is blown.	Make sure that the fuse is the cause of the malfunction. If the fuse is blown again and again, contact a qualified electrician.

Problem	Possible cause	Remedy
The lamp does not operate.	The lamp is defective.	Replace the lamp.
Steam and condensation settle on the food and in the cavity of the oven.	You left the dish in the oven for too long.	Do not leave the dishes in the oven for longer than 15 - 20 minutes after the cooking process ends.
The lamp is turned off.	The ECO Cooking function is turned on.	Normal behaviour of the ECO Cooking function. Refer to "Daily Use" chapter, Heating Functions.

Service data

If you cannot find a solution to the problem yourself, contact an Authorised Service Centre.

The necessary data for the service centre is on the rating plate. The rating plate is on the front frame of the oven cavity. Do not remove the rating plate from the oven cavity.

We recommend that you write the data here:	
Model (MOD.)	.....
Product number (PNC)	.....
Serial number (S.N.)	.....

Technical data

Technical data

Dimensions (internal)	Width Height Depth	408 mm 329 mm 417 mm
Area of baking tray	1140 cm²	
Top heating element	800 W	
Bottom heating element	1000 W	
Grill	1650 W	

Total rating	2500 W
Voltage	220 - 240 V
Frequency	50 - 60 Hz
Number of functions	4

Energy efficiency

Product Information and Product Information Sheet*

Supplier's name	IKEA
Model identification	GÖRLIG 704.430.75
Energy Efficiency Index	94.9
Energy efficiency class	A
Energy consumption with a standard load, conventional mode	0.75 kWh/cycle
Number of cavities	1
Heat source	Electricity
Volume	56 l
Type of oven	Built-In Oven
Mass	24.7 kg

* For European Union according to EU Regulations 65/2014 and 66/2014. For Republic of Belarus according to STB 2478-2017, Appendix G; STB 2477-2017, Annexes A and B. For Ukraine according to 568/32020.
Energy efficiency class is not applicable for Russia.
EN 60350-1 - Household electric cooking appliances - Part 1: Ranges, ovens, steam ovens and grills - Methods for measuring performance.

Energy saving

The oven contains features which help you save energy during everyday cooking.

General hints

Make sure that the oven door is closed properly when the oven operates. Do not open the door too often during cooking.

Keep the door gasket clean and make sure it is well fixed in its position.

Use metal dishes to improve energy saving.

When possible, do not preheat the oven before you put the food inside.

When the cooking duration is longer than 30 minutes, reduce the oven temperature to minimum 3 - 10 minutes before the end of the cooking time, depending on the duration of the cooking. The residual heat inside the oven will continue to cook.

Use the residual heat to warm up other dishes.

Keep breaks between baking as short as possible when you prepare few dishes at one time.

Keep food warm
Choose the lowest possible temperature setting to use residual heat and keep a meal warm.

ECO Cooking
Function designed to save energy during cooking.

When you use this function the lamp automatically turns off.

Environmental concerns

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

IKEA guarantee

How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years - two (2) years if the appliance is named LAGAN or TILLREDA - from the original date of purchase of your appliance at IKEA or from the installation date with maximum limit of three months from the purchase date. The original sales receipt, is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance. Once a warranted product has been replaced, the replaced product warranty will be valid for the balance period from date of original purchase invoice.

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

What does this guarantee cover?

- The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA or from the installation date with maximum limit of three months from the purchase date.
- This guarantee applies to domestic use only.
- The exceptions are specified under the headline “What is not covered under this guarantee?” Within the guarantee period.

- The costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the respective local regulations are applicable.
- Replaced parts become the property of IKEA.
- In case of non-repairable product, the retail value of the replacement will not exceed the purchase price that was paid by the customer

What will IKEA do to correct the problem?

- IKEA appointed Service Provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA Service Provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Damage resulting from power outage, power surges or dips, fluctuating voltage or improper voltage All workout parts are not covered by the guarantee e.g.: filters and cleanliness.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.
- All plumping and electrical installation, are not the responsibility of IKEA, and customer must complete these work before the execution work.

How country law applies

The IKEA guarantee gives you specific legal rights, which covers or exceed local demands. However these conditions do not

limit in any way consumer rights described in the local legislation.

Area of validity

This warranty is valid only in the country where the product has been purchased; the services will be provided in the framework of the guarantee conditions.

An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information;

The dedicated After Sales Service for IKEA appliances:

Please don't hesitate to contact IKEA appointed After Sales Service Provider to:

- make a service request under this guarantee;
- ask for clarifications on installation of the IKEA appliance in the dedicated IKEA kitchen furniture;
- ask for clarification on functions of IKEA appliances.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual before contacting us.

How to reach us if you need our service

Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

In order to provide you with a quicker service, we recommend that you use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance you need an assistance for. Before calling us, assure that you have to hand the IKEA article number (8 digit code) and the Serial Number (8 digit code that can be found on the rating plate) for the appliance of which you need our assistance.

SAVE THE SALES RECEIPT! It is your proof of purchase and required for the guarantee to apply. The sales receipt also reports the IKEA name and article number (8 digit code) for each of the appliances you have purchased.

UNITED ARAB EMIRATES & OMAN

Toll free:	8 004 532	رقم مجاني :
Web:	www.IKEA.com	موقع الإنترنت :

QATAR

Toll free:	8 004 532	رقم مجاني :
Web:	www.IKEA.qa	موقع الإنترنت :
e-mail:	Ikea_qatar@alfuttaim.com	البريد الإلكتروني :

EGYPT

Hotline:	16576	الخط الساخن :
Web:	www.IKEA.eg	موقع الإنترنت :
e-mail:	IkeaCairo.customerservice@alfuttaim.com	البريد الإلكتروني :

STATE OF KUWAIT

Contact centre:	+965 18 40 40 8	مركز الاتصال :
Web:	www.IKEA.com.kw	موقع الإنترنت :
e-mail:	info@IKEA.com.kw	البريد الإلكتروني :

JORDAN

Contact centre:	+962 6 400 1000	مركز الاتصال :
Web:	www.IKEA.jo	موقع الإنترنت :

KINGDOM OF SAUDI ARABIA

Contact centre:	92000-4532	مركز الاتصال :
Our phone lines are open:		خطوط الهاتف لدينا مفتوحة :
Saturday - Thursday	09:00 AM - 10:00 PM	السبت - الخميس
Friday	2:00 PM - 10:00 PM	يوم الجمعة

BAHRAIN

Contact centre:	80001120	مركز الاتصال :
Our telephone lines are open all day	09:00 AM - 10:00 PM	خطوط الهاتف لدينا مفتوحة طوال اليوم

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